

Increased Access to Care



Coming May 2021, Enhanced Care coverage will ensure that any British Columbian injured in a crash has access to the care they need for as long as they need it. This is particularly important for those who have complex injuries, and may require prolonged or life long care.

Want to learn more about what Enhanced Care means for your patients?

Click the image to see an **interactive presentation** that explores the new Enhanced Care benefits through the perspective of three customers on different journeys following a crash.



As we move into this new way of working together, you will notice that ICBC claim representatives will play a greater role in supporting your patients' access to the benefits that they require, particularly when injuries are more severe and complex. This means ICBC will proactively engage with your patient and their care team members, to support recovery and introduce new ways to support collaboration between ICBC and health care providers. By collaborating this way, we will learn how your patient's injuries are impacting their life, establish recovery goals and milestones, and use the most up-to-date evidence to help support the best possible recovery.

Want to learn more about how ICBC will support your patients in Enhanced Care?

Click the image to watch a short **2-minute video** on how ICBC will work with health care providers.



Enhanced Care Webinars



ICBC will be hosting a series of webinars for health care providers and office administrators in the second half of February. These information sessions are an opportunity to learn more about changes under Enhanced Care and ask questions. To ensure that we can accommodate everyone interested, we encourage you to sign up as soon as possible.

The sessions are as follows:

Enhanced Care for Health Care Providers Option 1

Date: Tues, Feb 16, 2021

Time: 8:00 – 9:00AM

Registration: [Click here to register](#)

Enhanced Care for Health Care Providers Option 2

Date: Tues, Feb 23, 2021

Time: 5:00 – 6:00PM

Registration: [Click here to register](#)

Enhanced Care for Administrators Option 1

Date: Thurs, Feb 18, 2021

Time: 8:00 – 9:00AM

Registration: [Click here to register](#)

Enhanced Care for Administrators Option 2

Date: Thurs, Feb 25, 2021

Time: 12:00 – 1:00PM

Registration: [Click here to register](#)

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